

KH STAFF CONCERNS RAISED DURING COVID DEBRIEF SESSIONS



26 Mar. 2020

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We need drills and protocols laid out

27 Mar. 2020

Drills begun. Protocols distributed to departments

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Staff need more communication and updates

KH executive director video update series started

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KH staff concern about bus congestion

In consultation, we revised our transport schedule to ensure that we comply with the requirements of carrying the right number of hospital staff per vehicle

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Staff need protection

PPE training to KH staff ongoing and more than 600 staff trained as of 8 April 2020.

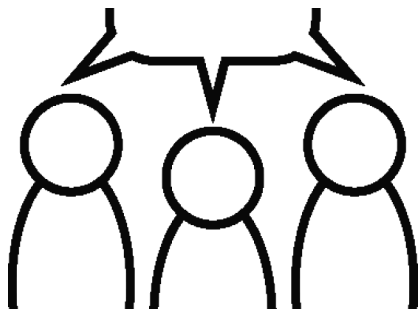
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Screening of patients with fever and cough ongoing in COVID care centre by trained staff with appropriate PPE

Sick patients suspected of COVID are admitted to special COVID ward completely separate from all regular wards

HOW CONCERNS WERE ADDRESSED





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Curfew concerns; Staff need to be home before 7 pm.

28 Mar. 2020

Work shifts adjusted to begin after and end before nation wide curfew time 7 AM - 5 PM.

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30 Mar. 2020

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Staff worried patients will mix, COVID suspect or not putting every one at risk

COVID Centre open. COVID suspected patients are separated from normal patient.

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Showers installed for staff working for both COVID OPD centre and COVID wards.

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Patients visiting hours a concern because of the large crowds checking in the hospital to see their loved ones

Patient visiting hours reduced to 45 minutes per day and restricted to one visitor in the room/patient at a time

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31 Mar. 2020

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A need for spiritual encouragement

Electronic media devotions begun April 2. Chaplain sending out email devotions to all staff for encouragement. Recorded video devotions now posted on KH Youtube Channel

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Staff value debrief session and wish others can attend

Debrief session extended to all departments

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1 Apr. 2020

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Cafeteria staff concern about washing utensils used by walk in out patients

Cafeteria now serving take away meals only

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Cashiers concern about handling hard cash

Cashier service points now accepting Mpesa payments only

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Back end staff suggestion on working off campus

ICT installed a firewall to enable work remotely. This is ready to roll out in coming days

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Please continue giving feedback and sharing your concerns with us during this time.